

#W-02113A-07-0551



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ORIGINAL

ARIZONA CORPORATION COMMI  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 71985

Date: 10/7/2008

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

David/Melissa

Vuksanovic

Account Name:

David/Melissa Vuksanovic

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Fountain Hills

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Chaparral City Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

10/7/2008 - CORRESPONDENCE RECEIVED (OPINION OPPOSED):

RE: Docket No. W-02113A-07-0551

10/4/2008

David/Melissa Vuksanovic

[REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Arizona Corporation Commission

RECEIVED

10/14/2008



2008 OCT -9 PM 3:49

RECEIVED

RECEIVED

Docket you wish to comment on: W-02113A-07-0551

Case or Utility Name: Chaparral City Water Company

Docket Number: W-02113A-07-0551

Position on Docket: Con

I would like to go on record as objecting to the proposed rate increase by Chaparral City Water Company. The rate increase proposed is completely out of line and has no legitimate merit for the requested increase. Considering the economic environment, I would be opposed to ANY rate increase at this time and for the foreseeable future until such time as we experience economic growth. Even then, a more modest 3% increase would be the largest amount that could reasonable by supported.

\*End of Complaint\*

Utilities' Response:

N/A

\*End of Response\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

10/8/2008 - CORRESPONDENCE MAILED TO CUSTOMER:

October 8, 2008

David & Melissa Vuksanovic

Fountain Hills, AZ

RE: CHAPARRAL CITY WATER COMPANY ("CHAPARRAL CITY")

Dear David & Melissa Vuksanovic:

Your letter regarding the Chaparral City Water Company ("Chaparral City") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Chaparral City application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me on our in state toll free number at (800) 222-7000 or local at (602) 542-4251.

Sincerely,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division

CLOSED

\*End of Comments\*

**Date Completed:** 10/8/2008

**Opinion No.** 2008 - 71985

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W-02113A-07-0551

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008 - 72022

Date: 10/9/2008

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Linda      Last: Wilson

Account Name: Linda Wilson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: 00000000

CBR: [REDACTED]

State: AZ      Zip: [REDACTED]

is: E-Mail

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received ACC Public Comment Form dated 10-5-08:

Docket No. W-02113A-07-0551

"I object to the proposed rate increase that Chaparral city Water wants to implement on it's customers".

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10-9 @ 8:15am. I called the customer and left voice mail message acknowledging her ACC Public Comment Form dated 10-5-08. I advised that her comments would be noted for the record in this application and would be considered before a decision was rendered in this matter. I extended thanks for taking the time to express her opinion.

10-9 @ 8:35am E-mailed to Lupe Ortiz @ ACC Phoenix Office to have this docketed towards docket no. W-02113A-07-0551. File closed.

\*End of Comments\*

Date Completed: 10/9/2008

Opinion No. 2008 - 72022